

# Named user subscriptions for Cape Pack 16

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# What are named user subscriptions

- A named user subscription is managed online and linked to a **user** via his Esko ID (unlike **local subscriptions** which are linked to a specific computer through **activation**).
- Cape Pack 16 uses Named User Subscription license method, which requires you to sign in with your Esko ID to use the desktop software and to access the cloud.

The screenshot shows the 'Manage Subscriptions' page in the Esko My Software interface. The user is logged in as 'Wei Chen'. The page has a navigation bar with 'ESKO My Software' and tabs for 'DOWNLOADS', 'LICENSES', 'SUBSCRIPTIONS', 'HOTFIXES', and 'FAQ'. The 'SUBSCRIPTIONS' tab is active. Below the navigation bar, there is a heading 'Manage Subscriptions' and a brief instruction: 'Here you can assign and unassign your subscriptions. If you want to review your order, your invoices or your payment details or if you want to purchase additional subscriptions please go to the [Esko Store](#).' There are two tabs: 'UNASSIGNED SUBSCRIPTIONS' and 'ASSIGNED SUBSCRIPTIONS'. The 'ASSIGNED SUBSCRIPTIONS' tab is selected, showing a table with the following data:

ORDER NR	PRODUCT	QUANTITY	ACTIONS
Test Order	ArtiosCAD Design Prime	5	<a href="#">Assign</a>
Test Order	ArtPro+ Essentials	2	<a href="#">Assign</a>
Test Order	Cape Pack Advanced	3	<a href="#">Assign</a>
Test Order	DeskPack Advanced for Illustrator	5	<a href="#">Assign</a>
Test Order	DeskPack Flexo Tools for Photoshop	5	<a href="#">Assign</a>
Test Order	Dynamic Content Advanced for Illustrator	5	<a href="#">Assign</a>
Test Order	Studio Essentials	4	<a href="#">Assign</a>

The screenshot shows a 'WELCOME TO CAPE PACK' dialog box. It features an orange circular icon with a white house-like shape inside. The text reads: 'WELCOME TO CAPE PACK' followed by 'Please choose your licensing method to continue:'. Below this, there are three options, each with a blue underlined link: 'I received an HTML file with a Product Key', 'I know the name of my License Server', and 'I have an Esko ID to sign in and to use my Subscription'. A 'QUIT' button with a close icon is in the top right corner. The Esko logo is visible in the bottom right corner of the dialog box.

## Why named user subscriptions?

### From Esko's point of view

- ❑ Users will have their own single identity
- ❑ In the future access all Esko software and in the Esko Cloud, data, ...
- ❑ It is the industry-standard for 'Software as a Service' (SaaS)

### Benefits for customer

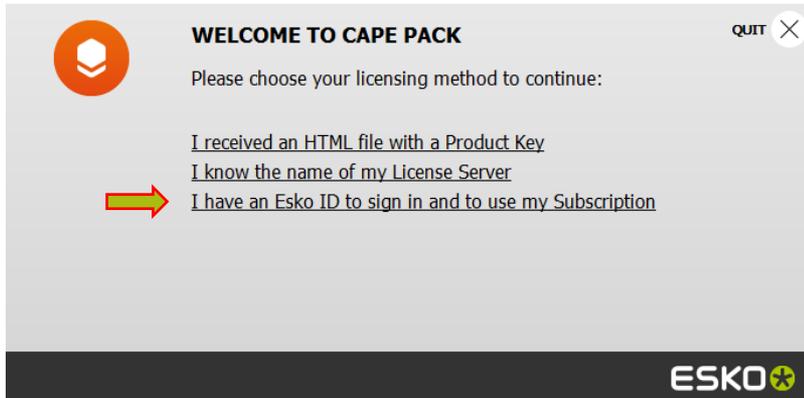
- ❑ Simplified license management
  - No activation, no license files
  - Online user management
- ❑ More flexibility
  - User management can be centralized
  - No site restrictions
  - Licenses follow the user wherever they go!

## Manage subscriptions online (for license administrator)

- On <https://mysoftware.esko.com/>, an administrator (signed in with his Esko ID) can see all subscriptions of his company (under **SUBSCRIPTIONS** tab) and **assign** them to the different users (who are identified by **Esko ID**, or **Email address** if they don't have an Esko ID yet).
- The administrator can also **unassign** named user subscriptions to assign them to another user or to stop the subscription.
- By default, the person who ordered the subscription(s) is the license administrator who can access the management portal on <https://mysoftware.esko.com/>. If someone else will manage your company's subscriptions, you can contact [Esko Support](#) to give him/her access.

## Using the software (for normal Cape user)

- To start using the software, the user signs in with his Esko ID
- A user remains signed in after closing the application
  - he doesn't need to sign in each time he launches the application



## Using the software (for normal Cape user)

- Go to Help\About to see which user has signed in.
- Users can work on another computer by signing out ((via File\Sign out and exit), and signing in again.
- Even if a user forgot to sign out, he can start working on a new computer (we will remotely sign out the user from his old computer). “Sign out remotely”.

## What if customer has Cape pack 2.16 local subscription license?

- What if customer has Cape pack 2.16 local subscription license?
  - Licensing team will convert the **local subscription** to Named user subscription, while keeping billing details and subscription renewal dates the same.
  - Customer's license admin will receive an email
    - how to assign named user subscription
    - where to download the latest software
  - Customer will install the latest Cape Pack 16
  - Customer deactivates his current **Cape** local subscription license ([see this movie how to deactivate a license](#)) and when he launches the software, he will be asked to sign in and start using his named user subscription

## For more info, check the KB...

- Cape Pack 16 - FAQ
  - <https://wiki.esko.com/display/KBA/KB182037911%3A+Cape+Pack+16+-+Frequently+asked+questions>
- Named user subscriptions – FAQ
  - <https://wiki.esko.com/display/KBA/KB182037955%3A+Named+User+Subscriptions+-+Frequently+asked+questions>
- User doc and how to contact support:
  - <https://www.esko.com/en/support/>

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