

KB78616820: Hotfix 9 for Telescope 12

Summary

Upgrading Configuration Manager from Suite 7 and 10 to Suite 12 does not work.

Symptoms

Telescope doesn't work after upgrade. Info doesn't get updated in Telescope.

More Information

For installation instructions and to download the hotfix, go to: <https://mysoftware.esko.com/Hotfixes/Details/9/12.0>.

Article information	
Applies to	Telescope 12.0
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Author	BAV
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What is a Hotfix?

A Hotfix is a software package that you can install on an existing installation of our software. Each hotfix contains fixes for one or more known issues in our released software.

Because there is always a small chance for a hotfix to cause new issues, you should only install Recommended Hotfixes, unless otherwise instructed by your Esko Software Support team.