

KB227157396: ArtPro - What has changed in version 18 licensing

Question

What products and versions can be run using an ArtPro 18.0 license?

Answer

- An ArtPro 18.0 license can be used to run ArtPro 18, 16.1.1, 16.0.2 and older.
For technical reasons, *ArtPro 16.1.0* cannot be launched by the ArtPro 18 license. If you want to stick to ArtPro 16.1 because you cannot upgrade to ArtPro 18 yet, please use ArtPro 16.1.1 instead.
- An ArtPro 18 license can also be used to run ArtPro+ 18.0.1 or older.
 - If ArtPro+ and ArtPro are installed on the same workstation, only 1 license is used for both.
 - An ArtPro 18 Basic license will unlock the ArtPro+ Essentials features.
 - If a PowerLayout 18 or PowerTrapper 18 module license is also activated, ArtPro+ Advanced can be used.

Question

What licenses can be used to run ArtPro 18?

Answer

- Just like an ArtPro 18 license can be used to run ArtPro+, an ArtPro+ 18 license can be used to run ArtPro 18.
- If you are experiencing any problems launching ArtPro 16.1.1 or ArtPro 18 for the first time after upgrading to ArtPro 18 network licenses:
Uncheck **ArtPro 18 Basic** checkbox and select the **ArtProPlus Essentials** checkbox instead.
This can be an easy trick to help identify all required components in the license.

Article information	
Applies to	ArtPro 18.0
Created	28-Nov-18
Last revised	
Author	VL
Case Number	-

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