

# KB176888735: Hotfix 1407003 for Color Engine Pilot 14.1.1

RECOMMENDED

## Summary

Charts printed via Color Engine Pilot don't have the "correct color". **Check and Recalibrate** fails without any obvious reason.

## Symptoms

Charts (both Profiling and **Check and Recalibrate** charts) printed via Color Engine Pilot don't have the "correct color" and **Check and Recalibrate** fails without any obvious reason because the charts are color managed on the proof server. This usually happens after a restart of the Esko ProofServer.

## More Information

For installation instructions and to download the hotfix, go to: <https://mysoftware.esko.com/Hotfixes/Details/e3402247-b53d-4ad8-ac64-48f070f21082>.

| Article information |                           |
|---------------------|---------------------------|
| Applies to          | Color Engine Pilot 14.1.1 |
| Created             | 19-Feb-16                 |
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### What is a Hotfix?

A Hotfix is a software package that you can install on an existing installation of our software. Each hotfix contains fixes for one or more known issues in our released software.

Because there is always a small chance for a hotfix to cause new issues, you should only install Recommended Hotfixes, unless otherwise instructed by your Esko Software Support team.