

# KB76728384: Color Engine Pilot - My designer book is empty

## Summary

After upgrading to Suite 12.1, my designer book in Color Engine Pilot is empty. Can it be solved?

## Symptoms

1. Open the Color Engine Pilot.
2. Go to **Inkbooks**.
3. Select and open the Designer.

The Designer inkbook does not contain any of the designer inks.

## Cause

Color Engine Pilot 12 assembly 3 (12.1.0)

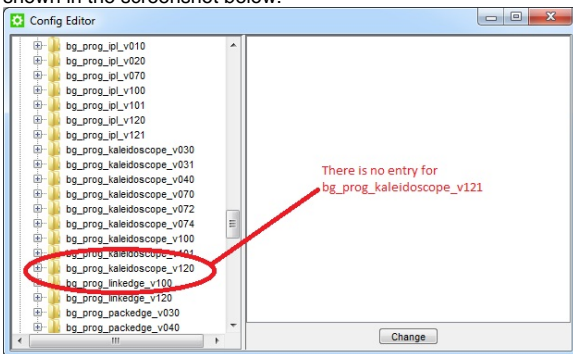
1. Installing Color Engine Pilot in 12.1.0 (Suite 12 assembly 3) will execute the post-installation correctly.
2. However, the variable `BG_SERVER` will not be set by default by the DVD installer of Suite 12.1.0
3. As a consequence, the registration of the resources on the Automation Engine Server will not be executed if there is no `BG_SERVER` present.

Color Engine Pilot 12 assembly 4 (12.1.1)

1. The post-install is not executed by the installation of Color Engine Pilot 12.1.1
2. The variable `BG_SERVER` is not set by the DVD installer of Suite 12.1.1
3. As a consequence, the registration of the resources on the Automation Engine Server will not be executed if there is no `BG_SERVER` present.

## Steps to analyze and resolve

1. On the workstation where the Color Engine Pilot 12.1 is installed, setup the environment variable `BG_SERVER` to point to the desired server. See the following KB article on how to set up:
  - [KB76719617: Automation Engine - How to set up the BG\\_SERVER variable](#)
2. On the workstation where you have the Automation Engine Pilot installed, go to `...Esko\bg_prog_fastserverclnt_v121\com_win` and double click the `cfsetd2.bat` procedure.
3. You will be asked for a login on the server after which the **Config Editor** starts up.
4. If Color Engine Pilot 12.1 is not registered on the server, the Config Editor resources look as shown in the screenshot below:



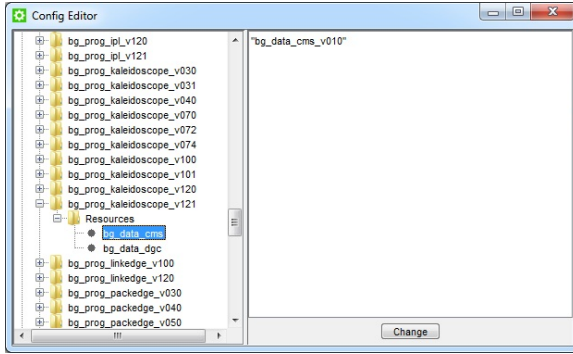
5. On the workstation where the Color Engine Pilot 12.1 is installed, open Windows Explorer and go to `... Esko\bg_prog_kaleidoscope_v121\com_win`
6. Double click the `post_install.bat` file.
7. A command prompt opens, executes something and closes again.

Article information	
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8. Go again to the Config Editor on the workstation where you have the Automation Engine Pilot installed. If you had left the Config Editor open from before, just press **F5** to refresh. The resources now look as shown in the screenshot below:



Now the resources of the application Color Engine Pilot 12.1 are registered on the server.

## Solution

The Research and Development department of Esko is planning to implement the possibility to redirect to the central resources in the Color Engine Pilot. The aim is to get this implemented in Suite 14 Assembly 1 (Suite 14.0), to be released in the 2nd quarter of 2014.



Esko reserves the right to change the contents and/or release date of the software release at any time.

## Workaround

If the steps to resolve do not work, you can perform the following as a workaround and inform Customer Services.

Set up the following System Environment variables:

```
Variable Name - BG_DATA_CMS_V010
```

```
Value - \\hostname\bg_data_cms_v010 (where hostname is the name of your central resources server).
```

The DGC curves implemented in the Color Strategies are not found. To avoid this, set up the following System Environment variable:

```
Variable Name - BG_DATA_DGC_V010
```

```
Value - \\hostname\bg_data_dgc_v010 (where hostname is the name of your central resources server).
```

## Other interesting links

- [KB76719586: Color Engine Pilot - Does not see some Color Strategies](#)