

KB208230465: Automation Engine - Submit to Plate Merger fails

Summary

The **Submit to Plate Merger** tasks fail.

Symptoms

In the log file, the messages are visible:

"org.xml.sax.SAXParseException; lineNumber: 74; columnNumber: 19; An invalid XML character (Unicode: 0x0) was found in the processing instruction."

or

```
Problem extracting XMP info from \\fileserver\sharename\filename.len
java.lang.Exception: No size information found. (File produced by unknown)
```

Solution

Problem is caused by **LEN** files generated by Nexus missing the **XMP** information. Device Manager supports only **LEN** files from FlexRip or Imaging Engine where the **XMP** information is included.

Article information	
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Contents

- [Summary](#)
- [Symptoms](#)
- [Solution](#)