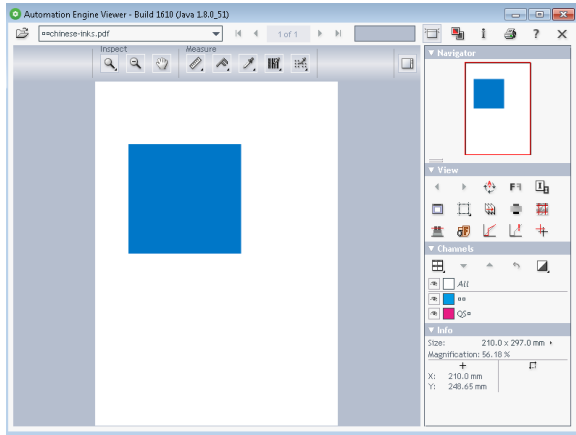


# KB182963343: Automation Engine - Asian character and ink names are not showing correctly

## Summary

Automation Engine Viewer does not show the Chinese (or other Asian) ink names and file names correctly. It displays them as square blocks.

## Symptoms



Article information	
Applies to	Automation Engine 16.0
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Author	WEIC
Case Number	

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## Solution

In Automation Engine Server, open the files given below:

- Drive:\Esko\bg\_prog\_fastserver\_v160\bin\_ix86\ImageList.ini
- Drive:\Esko\bg\_prog\_fastserver\_v160\jboss\bin\ImageList.ini

Modify the above files by adding the following line under the **Setup** group:

```
[Setup]
AsianSup=1
```

## Bitmap viewer

If customer uses Bitmap Viewer for viewing digital files, you need to modify the following file on each computer which has Bitmap Viewer installed:

Drive:\Program Files (x86)\BitmapViewer\viewer\ImageListStandalone.ini