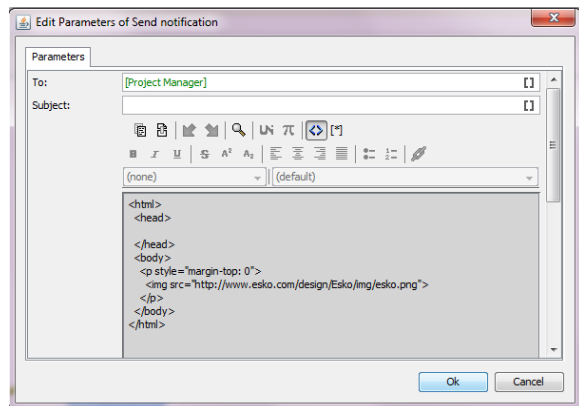


KB79694769: WebCenter - Why is my image not shown in the Send Notification task of a workflow

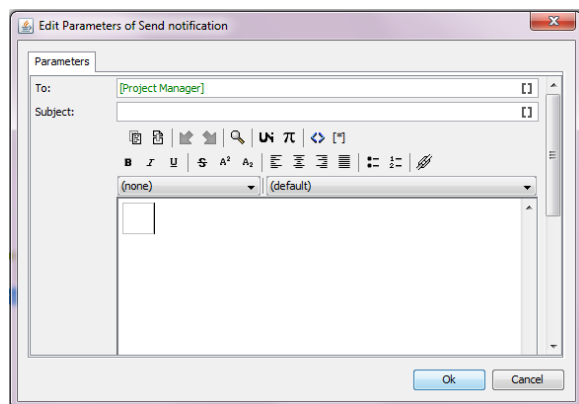
Question

I have a **Send Notification** task in a workflow and I link an image using the HTML **img** tag. Why is my image not shown in the preview?

Example:



is shown as:



Answer

There can be several reasons:

- The image does not (or no longer) exist on the server you link to. In the example above, using your browser go to <http://www.esko.com/design/Esko/img/esko.png> and see if it shows the image.
- The security settings of an applet can prohibit the applet to link to cross-domain resources. This means that an image on the same server will work, but linking to an image on another server will not. Your options are:
 - Leave the image in the message as it is. It will show up 'broken' in the preview, but the image will still be shown in the sent e-mail (if your e-mail client allows you to see images).
 - Switch to a more trusted applet. You can do this by changing the **Viewer and Workflow Applet** preference via **My WebCenter > My Preferences** under **Viewer Preferences**. The "**Signed (Sandboxed)**" and "**Unsigned**" values are the more restricted ones. The "**Signed (not sandboxed)**" value will allow you to see the image.

Article information	
Applies to	WebCenter 12 and newer
Created	7-Jan-14
Last revised	8-Jan-14
Author	BAMT
CW Number	

Contents
<ul style="list-style-type: none">• Question• Answer