KB74647966: WebCenter - How to customize resolution of the view files

Description
How to customize the OBGE ticket so that for example, the same resolution is always used?

Procedure
In order to calculate view files, WebCenter calls the Prepare for viewing task on the OBGE (On Board Graphics Engine). Prepare for viewing task is a subtask of the Publish on Web task. The settings for this task are taken from the default ticket. It is possible to use another Prepare for viewing ticket than the default ticket.

To configure this on the system:

On the OBGE

1. Open the Prepare for viewing default ticket on the OBGE.
2. Modify the ticket as desired (for example to a fixed resolution).
3. Save the ticket using a different name (for example "Training").

On the WebCenter Web Server

Configure this new ticket in ...\Artios\WebCenter\WebServer\tomcat\webapps\your WebCenter instance\config\config.xml by editing the below lines.

```
<!-- Name of the ticket used by the OBGE to generate the view files--> 
<ViewGenerationTicket value="Default"/>
```

Replace "Default" with your ticket name.

```
<!-- Name of the ticket used by the OBGE to generate the view files--> 
<ViewGenerationTicket value="Training"/>
```

A restart of the Tomcat service on the WebCenter Web Server is required to persist this change.

More Information
Setting a fixed resolution for the view files is only advised if you have a relatively fixed workflow or fixed page size. Without the fixed resolution, WebCenter adapts the resolution to the size of the document, which is mostly smarter than a fixed resolution.