

# KB176887417: WebCenter - Workflow Editor is slow in Google Chrome

## Summary

In some situations, the WebCenter Workflow can be very slow in Google Chrome.

To try to resolve the issue, read the article below.

## Symptoms


The following symptoms may occur:

- The Workflow Editor is slow when panning around.
- The Workflow Editor is slow in full screen mode.

## Solution

The problem may be resolved by updating the graphics card drivers and/or turning off the hardware acceleration.

To disable the hardware acceleration in Chrome, follow these steps:

1. Open Google Chrome and click the **Customize and control Google Chrome**  icon (top right). Now choose **Settings** from the menu.
2. Click **Show advanced settings...** at the bottom of the page.
3. Scroll down to the **System** section.
4. Disable **Use hardware acceleration when available**.
5. Restart Chrome.
6. If this does not resolve the issue, use the steps above to enable the hardware acceleration again.

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