

# KB158204107: Bitmap Viewer - The application is not licensed

## Summary

Bitmap Viewer is giving a "**No valid license**" message.

## Symptoms

Unable to view because the license is not picked up from the server.

## Solution

Make sure that the System Controller is installed.

1. For **previous versions** of Network License Manager, go to **Programs > System Controller > License Client Configuration**.  
For the **latest versions** of Network License Manager, open the **Network License Manager** and go to **Tools > License Client Configuration**.
2. Enter the License server name.

You should now be able to view files in Bitmap Viewer.

Article information	
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